

CWC19 OPENING PARTY FAQS



- 1. What is the Opening Party and what should I expect?**
 - a. The Opening Party mixes cricket, music and entertainment in a 1 hour live TV broadcast show. It promises to be a very special event, seen around the world on TV
 - b. The Opening Party is a surprise show and no further information will be shared ahead of the event
- 2. When and where is the Opening Party?**
 - a. Halfway along The Mall, central London
 - b. Wednesday 29 May, the day before the first match of ICC Cricket World Cup 2019
- 3. What are the key times for the Opening Party?**
 - a. Arrive 15.20 for entry 15.30. There will be a short but important briefing for attendees 16.00 – 17.00. Show starts 17.00, ends 18.00
- 4. How can I get a ticket and how much do they cost?**
 - a. All tickets have now been allocated to fans following a public ballot in April '19. No further tickets remain
 - b. This is a ticket only event. Fans without tickets will not be permitted entry.
- 5. How many tickets were made available to the public?**
 - a. 4,000 tickets were made available to the public during the ballot. This is a ticket-only event. Those without tickets will not be permitted to attend the Opening Party.
- 6. Who is the Opening Party for?**
 - a. The Opening Party is designed for cricket fans and non-cricket fans alike. Its entertainment show format should appeal for fans around the world and we recommend that the TV broadcast will be suitable for children aged five years and over.
- 6a. Are there any age restrictions?**
 - a. All attendees must be aged five or over. All attendees aged under 16 must be accompanied by an adult or they will not be permitted to enter the venue.
- 7. Can I still apply for tickets?**
 - a. No, the ballot is now over and no further tickets will be made available
- 8. When will I find out if I've won tickets?**
 - a. Successful applicants were informed on 7 May 2019.
- 9. I can't come any more – what can I do?**
 - a. You cannot sell or pass on your tickets – they are specific to you and any guest you nominated in your ballot application.
 - b. If you can no longer attend, please follow the link on your confirmation e mail to confirm that you can no longer attend. Your ticket(s) will be cancelled and passed to another applicant.
- 10. If I win tickets and want to give them as a present, can I do this?**
 - a. You cannot sell or pass on your tickets – they are specific to you and any guest you nominated in your ballot application. Photo ID is required at entry.
 - b. Please reply to the email from CWC19 to confirm that you can no longer attend. Your ticket(s) will be cancelled and passed to other fans



- 11. Do I need to bring ID to the Opening Party?**
a. Yes. You **MUST** bring an original photo ID document with you to the Opening Party which matches the name on your application form. If you are bringing a guest, they must also bring an original photo ID document with them which matches the name of the guest listed in your application form.
- 12. Will I be able to watch the Opening Party from overseas?**
a. Yes, the Opening Party will be broadcast across the world by the broadcasters who are also showing the CWC19 tournament matches.
- 13. Can I leave the event and come back?**
a. No. If you exit the event site you will not be allowed re-entry.
- 14. I have won tickets but not received them, what should I do?**
a. Tickets will be sent to fans by e mail by 20th May by e mail (from OpeningParty@CWC19.co.uk)
b. If you have not received your tickets, please check your spam e mail. If you still cannot find your tickets but you have received confirmation that you were successful in the ballot, please e mail OpeningPartyEnquiries@cw19.co.uk
- 15. What food and drink can I bring with me to the event?**
a. See T&Cs – no alcohol allowed but you can bring soft drinks
b. No glass is allowed into the events site – all drinks and food must be in non-glass wrapping / bottles / cans
c. Food and drink – you can bring your own but check T&Cs
- 16. Can I bring musical instruments?**
a. Yes if you register your instrument in advance, see T&Cs for instructions search restrictions. Please e mail OpeningPartyEnquiries@cw19.co.uk
- 17. Can I bring flags?**
a. Yes hand held flags only see T&Cs for dimensions limits
- 18. Can I bring my camera equipment into the Opening Party?**
a. Yes, you may bring a personal camera or phone. You may not bring professional recording equipment in line with T&C's
- 19. Is the event accessible?**
a. Yes the event is fully accessible for wheelchair users. Please let the organisers know if advance if you have any specific medical conditions or require special assistance
- 20. Will there be any seating available?**
a. No the event is standing only, please wear appropriate footwear
- 20a. What happens if it rains?**
a. This is an open outdoor event, we suggest that you bring appropriate clothing and footwear, dressing accordingly to the weather on the day. Ponchos will be available.
- 21. Can I buy any food or drink at the event?**
a. No there are no food or drink concessions on site.
- 22. Are there any welfare facilities?**
a. Yes there are temporary toilets at the event (including accessible toilets). There will also be first aiders in attendance at the event.
- 23. How do I get to the event?**
a. The event is located in central London and near to several tube stations, with Piccadilly, Victoria and Charing Cross stations located nearby
b. Note that there is no parking at the Opening Party. You must arrive by public transport

Any remaining questions or issues? Please e mail OpeningPartyEnquiries@cw19.co.uk