



LEICESTER CITY FOOTBALL CLUB (“Club”)

HOME MATCH TICKET 2017-18

CONDITIONS OF ISSUE

1. Issue of Home Match Ticket

- 1.1 The issue of a Home Match Ticket and subsequent access to the Stadium is subject to the Terms and Conditions of Entry (as amended from time to time).
- 1.2 Home Match Tickets are for the use of supporters of the Club only. By applying for the Home Match Ticket and/or using the same you hereby warrant and represent that you are a supporter of the Club and/or that you are not a supporter of the Visiting Club.
- 1.3 It is the responsibility of the Ticket Holder to ascertain the date and kick-off time of all fixtures, including re-arranged/postponed matches. Persistent standing will lead to ejection from the Stadium. You are advised to take up your seat 30 minutes before kick-off. THE STADIUM IS A SMOKE FREE STADIUM which includes the use of e-cigarettes. The Club will not tolerate any form of discrimination including but not limited to:- racist, homophobic, sexual or sectarian behaviour, or any form of anti-social behaviour (whether physical, verbal or other). Any supporters found guilty of any such action will be subject to a lifetime ban from Club fixtures.

2. Admission to the Stadium

- 2.1 By purchasing and/or accepting and/or holding a Home Match Ticket and/or using a Home Match Ticket to gain access to the Stadium, you: (a) certify that you have read, understood and accepted; (b) agree to be bound by and to comply with; and (c) agree to bring to the attention of others, as required below, the Terms and Conditions of Entry.
- 2.2 All persons (including children) must have a valid card or Home Match Ticket when entering the Stadium. The Club will not allow children (or any other person) to be carried through the turnstiles without a valid card or Home Match ticket.
- 2.3 A Home Match Ticket permits you to occupy at the Match the seat indicated on the Home Match Ticket or such other alternative seat of equivalent value as the Club may allocate to you at its reasonable discretion. All access to the Stadium pursuant to a Home Match Ticket shall be for the purposes of private enjoyment of the Match only, not for any commercial purpose (and no authorisation is given or implied in respect of the carrying out of any commercial activities).
- 2.4 Nothing in these Conditions of Issue shall constitute or imply any entitlement to occupy the seat indicated on the Home Match Ticket in any subsequent Match or season.
- 2.5 Save as set out in Condition 2.6 below, you shall not capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any Material in relation to the Match, any players or other persons present in the Stadium and/or the Stadium, nor may you bring into the Stadium or use within the Stadium (or provide to, facilitate or otherwise assist another person to use within the Stadium) any equipment or technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such Material. Any person acting in breach of this provision may have such equipment or technology confiscated and/or will be required to deliver up any tapes, films, disks, memory cards, memory sticks or other recordings of the Material (and all copies thereof) in whatever form, to the Premier League and/or the Club and the copyright, database right and all other rights, title and interest in and to all Material is hereby assigned to the Premier League, including by way of present assignment of future copyright pursuant to section 91 of the Copyright, Designs and Patents Act 1988. You further agree (if and whenever required to do so by the Premier League) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to the Premier League absolutely and with full title guarantee.
- 2.6 Mobile telephones and other mobile devices are permitted within the Stadium PROVIDED THAT (a) they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any Material for any commercial purposes); and (b) no Material that is captured, logged, recorded, transmitted, played, issued, shown or otherwise communicated by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites.

- 2.7 Save for official Club merchandise and/or other football related clothing worn in good faith, you shall not bring into, use, wear, or display within the Stadium any sponsorship, promotional or marketing materials.
- 2.8 You shall not offer or distribute (either free or for sale by any person) within the Stadium any consumer article or commercial product of any nature. For the avoidance of doubt this Condition shall not prevent the lawful distribution of text publications in any format which do not infringe Condition 2.7 above where both the content and the publication are lawful in all respects and do not in the Club's reasonable opinion constitute a threat to public order.
- 2.9 The Club reserves the right to refuse admission to, or eject from, the Stadium any person who fails to comply with the Terms & Conditions of Entry.
- 2.10 Without prejudice to the representation at Condition 1.2, above, and in light of the Home Match Ticket holders being grouped together in designated areas, any attempt to gain access to the Stadium wearing or carrying apparel (including, without limitation, hats and/or scarves) that demonstrate support for the Visiting Club, may result in admission being refused or you being ejected from the Stadium and in such circumstances no refund or alternative seat will be offered.
- 2.11 Purchasers and guests agree to conduct themselves in a manner befitting a representative of the Club and agree not to do anything or procure anything to be done that will, or is likely to, bring the name or reputation of the Club into disrepute.

3. Use of Home Match Ticket

- 3.1 Subject to Condition 3.3 below, the Home Match Ticket is issued for your sole use and you shall not sell, dispose of, assign, transfer or otherwise deal with the Home Match Ticket or the benefit of it to any other person without the prior written consent of the Club. Further you shall not use the Home Match Ticket for any commercial purpose. The reference to selling the Home Match Ticket includes:
- a) offering to sell a Home Match Ticket (including, without limitation, via any website or online auction site);
 - b) exposing a Home Match Ticket for sale;
 - c) making a Home Match Ticket available for sale by another person;
 - d) advertising that a Home Match Ticket is available for purchase, which for the avoidance of doubt (and by way of example only) means that this Home Match Ticket may not be offered as a prize in any promotion or competition;
 - e) transferring, lending or selling a Home Match Ticket to any third party as part of a hospitality or travel package; and
 - f) giving (or offering to give) a Home Match Ticket to a person who pays or agrees to pay for some other goods or services (or offers to do so);

all save as expressly authorised by the Premier League or the Club.

- 3.2 The unauthorised sale or disposal of a Home Match Ticket may amount to a criminal offence under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. The Club will inform the police when it becomes aware that a Home Match Ticket has been sold, or disposed of illegally and will press for charges to be brought against those breaking this law. If you are convicted of a ticket touting offence, or we reasonably suspect you have committed such an offence, we will notify the Premier League who may in turn notify other football clubs, event holders and/or the relevant law enforcement authorities. The information that we share may include your personal data, information about the offence and about ticket purchases (including payment details). We will use this to identify and prevent ticket touting offences and disorder at matches.
- 3.3 In the event that you are unable to use any Home Match Ticket that you have purchased then you may transfer that Home Match Ticket(s) to (i) a Guest with the prior written consent of the Club provided that such Guest who would be entitled (under the Terms & Conditions of Entry and otherwise) to purchase such Home Match Ticket and attend such Match PROVIDED THAT such

transfer takes place in consideration of no payment or benefit in excess of the face value of the Home Match Ticket, and such transfer does not take place in the course of any business or for the purpose of facilitating any third party's business; and/or (ii) to any person via the Club's Official Ticket Exchange, provided that (a) such sale or transfer is in respect of an individual Match ticket up to a maximum of four sale/transfers per season; (b) is in consideration of no payment or benefit in excess of the face value of a ticket to that Match; (c) such transfer does not take place during the course of any business or for the purpose of facilitating any third party's business (for example, offering to sell the Home Match Ticket via any website or online auction site other than the Club's Official Ticket Exchange); (d) such sale or transfer is made via (and in accordance with the terms and conditions of) the Official Ticket Exchange only; and (e) each such resale or transfer is hereby provided to be subject to the Terms and Conditions of Entry which will (save for any rights to transfer under this Condition 20) apply to and bind the recipient of the Home Match Ticket as if he/she was the original purchaser of the Home Match Ticket. Any attempt to sell or transfer the Home Match Ticket either (i) without the prior written consent of the Club or (ii) via any method other than the Club's Official Ticket Exchange shall be a breach of these Conditions of Issue and in such case the Club reserves the right to withdraw and cancel the Home Match Ticket without reimbursement. Such transfer will be subject to the Terms & Conditions of Entry which will (save for any rights to transfer under this Condition) apply to and bind the transferee as if he was the original purchaser of the Home Match Ticket (and you must inform the transferee of this). You will provide the name and address of the transferee when asked to do so by any official, steward or employee of the Club and/or any police officer.

- 3.4 The Home Match Ticket will remain the property of the Club at all times and must be produced together with evidence of your identity if required to do so by any official, steward or employee of the Club or any police officer. The Club reserves the right to require the immediate return of the Home Match Ticket at any time.
- 3.5 Any Home Match Ticket obtained or used in breach of the Terms & Conditions of Entry shall be automatically void and all rights conferred or evidenced by such Home Match Ticket shall be nullified. Any person seeking to use a Home Match Ticket in breach of the Terms and Conditions of Entry in order to gain entry to the Stadium or remain at a Match will be considered to be a trespasser and will be refused entry to, or ejected from, the Stadium in respect of a particular Match and/or may have his/her Home Match Ticket cancelled or withdrawn. In the event of any cancellation and withdrawal in accordance with this Condition 3.5, no refund shall be payable. The Club further reserves its right to take any legal or disciplinary action against any person(s) as it sees fit in connection with such matters, including a claim for an account of any profits made from an unauthorised use of a Home Match Ticket.
- 3.6 If a purchaser or Guest suspects that ticket-touting is taking place in or around the Stadium, the Club request that they promptly report their suspicions to the Club and the police.

4. Changes to Dates, Refunds and Exchanges

- 4.1 No guarantees can be given by the Club that the Match will take place at a particular time or on a particular date. The Club reserves the right to reschedule any Match without notice and without any liability whatsoever.
- 4.2 In the event of the postponement or abandonment of the Match (or if the Match has, for any reason, to be played out of view of the public), you will be entitled to receive the equivalent ticket for the subsequent re-arranged Match via such application procedure as the Club stipulates from time to time. The Club will have no further liability whatsoever, including (but not limited to) any indirect or consequential loss or damage, loss of enjoyment or travel/accommodation costs.
- 4.3 Home Match Tickets are non-refundable and non-transferable if you are unable to attend a fixture for any reason. Refunds will only be considered in exceptional circumstances and any refunds will be solely at the Club's discretion. In all cases, the Club's decision is final. Where any Home Match Tickets are purchased from a seller (and not the Club) via the Club's "Ticket Exchange", the Club shall not be liable for any refunds of Home Match Tickets purchased under any circumstances whatsoever.
- 4.4 Home Match Tickets cannot be downgraded for any supporter who would qualify for a lower concession price.

5. Lost or Stolen Home Match Tickets

- 5.1 In order to gain admission to the Stadium, the Home Match Ticket must be presented in its entirety at the Match.
- 5.2 The Club shall not be obliged to issue any replacement for a lost, stolen or destroyed Home Match Ticket. Where the Club agrees to issue a replacement for a lost ticket this shall be subject to a non-refundable reprinting charge of £5.

6. Cancellation and Withdrawal of Home Match Tickets

- 6.1 The Club may remove you or any Guest from the Stadium whom it, acting reasonably:
 - 6.1.1 believes to be the subject of a banning or other order prohibiting them from entering the Stadium or any other Stadium;
 - 6.1.2 considers to be using, or have used, any rude, threatening or abusive language or behaviour to, or in respect of, any contractor, employee or agent of the Club, or any other spectator (including, without limitation, any language or behaviour relating to an individual's or group's colour, race, nationality, ethnic or national origins, sex, marital status, religion, age or disability);
 - 6.1.3 considers to be in breach, be likely to breach, or have breached, any other provision of the Terms and Conditions of Entry; or
 - 6.1.4 believes to be behaving in such a manner as will, or is likely to, cause a hazard to safety or security, or cause any contravention by such person or the Club of:-
 - 6.1.4.1 any laws or regulations, including the terms of any health and safety, operating or other certificate, licence, consent, permit, approval or other authorisation, applicable to such person or entity or the Stadium; or
 - 6.1.4.2 any restrictions imposed by the police or any other relevant authority in relation to the Match from time to time.
- 6.2 Without prejudice to any other remedies it may have, the Club shall have the right in the case of any serious or persistent breach of the Terms and Conditions of Entry to cancel and withdraw any Home Match Ticket issued to you. In the event of such cancellation no refund will be paid. Without prejudice to the general nature of the above, the following actions shall constitute serious breach of the Terms and Conditions of Entry:
 - 6.2.1 smoking in designated non-smoking areas;
 - 6.2.2 being (or appearing to be) drunk or intoxicated;
 - 6.2.3 persistent standing in seated areas whilst the Match is in progress;
 - 6.2.4 the sale or transfer (save as permitted) of a Home Match Ticket to any person;
 - 6.2.5 the deliberate misuse of a Home Match Ticket;
 - 6.2.6 any misrepresentation in relation to Condition 1.2 above;
 - 6.2.7 the possession of a banner or flag that bears material or slogans that are offensive, obscene, abusive or racist;
 - 6.2.8 the throwing of any object within the Stadium that may cause injury, damage, distress or annoyance to people or property without lawful authority or excuse;
 - 6.2.9 whether at the Stadium, or, travelling to a Match:
 - 6.2.9.1 the use of foul, obscene, abusive and/or racist language and/or gestures;

- 6.2.9.2 the chanting of anything of an indecent or racist nature;
 - 6.2.9.3 fighting, or engaging in and/or inciting violence;
 - 6.2.10 bringing any of the following into the Stadium (or using them within the Stadium): illegal drugs; other illegal substances; fireworks; firecrackers; smoke canisters; air horns; flares; laser devices; bottles; glass vessels or any item that might be used as a weapon or compromise public safety;
 - 6.2.11 entering the playing area or any adjacent area to which spectators are not generally admitted without lawful authority or excuse;
 - 6.2.12 the supply of any misleading or incorrect information in any application;
 - 6.2.13 any breach of Conditions 2.4, 2.5 or 2.6 above; and
 - 6.2.14 any failure to pay or default of payment in respect of any sums owing to the Club (or any third party) in respect of any Home Match Ticket.
- 6.3 The Club may conduct security searches where it has reason to believe that any of the breaches set down in Condition 6.2 has either occurred or may occur.
- 6.4 In the event that your Home Match Ticket is withdrawn or cancelled the Club reserves the right to exclude you from any membership scheme maintained or organised by the Club and/or to disqualify you from applying for any Match ticket or season card/ticket at its discretion and to notify any Football Authority and/or other football clubs of such exclusion and/or disqualification (and the reason(s) for such exclusion and/or disqualification).
- 6.5 In the event of any cancellation and withdrawal in accordance with this Condition 6, no refund shall be payable to you in respect of the Home Match Ticket. The Club further reserves the right to take any legal and/or disciplinary action against any persons as it sees fit in connection with such matters including a claim for an account of profits made from an unauthorised use of the Home Match Ticket.
- 6.6 If a person entering the Stadium is not 18 years old or over, their parent(s) and/or guardian(s) are also responsible for their actions, conduct and compliance with these Conditions of Issue.
- 7. Filming, photography and taping**
- 7.1 All Home Match Ticket holders who enter the Stadium acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be taken of them and may also be used, by way of example and without limitation, in televised coverage of the game and/or for promotional, training, editorial or marketing purposes by the Club, the Premier League or others (including commercial partners and accredited media organisations) and use of a Home Match Ticket to enter the Stadium constitutes consent to such use, in perpetuity, by way of any present or future media, for any purpose deemed reasonable by the Club, including without limitation, for marketing, editorial, training, or promotional purposes.
- 7.2 Further to Condition 7.1 above, if such person is under 18 years of age, either (i) the parent, guardian or responsible adult who is accompanying them into the Stadium shall be deemed to have provided consent on their behalf, or (ii) to the extent that such person is not accompanied by a parent, guardian or responsible adult, by that person entering the Stadium, that person's parent or guardian shall be deemed to have provided consent on their behalf, subject to the Club's Safeguarding Policy which is available on the official Club website.
- 7.3 All Home Match Ticket holders agree that the matches for which Home Match Tickets have been purchased are public, and that their appearance and actions inside and in the perimeter of the Stadium where a Match occurs are public in nature, and that they shall have no expectation of privacy with regard to their actions or conduct at Matches.

8. Pricing and Ticket Information

Whilst the Club tries to ensure that pricing and ticketing information on the official Club website is correct at all times, errors may occasionally occur. If the Club discovers an error in the price or nature of the Home Ticket the Club has ordered, the Club will inform you as soon as reasonably practicable, and give you the option of reconfirming your order at the correct price/specification or cancelling it. If the Club is unable to contact you, it will unfortunately have to treat the order as cancelled. If the order is cancelled, the Club will of course provide you with a full refund (including booking fees).

9. Exclusion of Liability

9.1 The Club hereby excludes any liability for loss, injury or damage to persons/property in or around the Stadium except in respect of death or personal injury resulting from any negligence of the Club or any other liability of the Club which cannot be excluded under applicable law.

9.2 Neither the Premier League nor the Club shall be responsible for any interruptions and/or restrictions to the view of the Match caused by virtue of (i) the position of the seat and/or (ii) the actions of other spectators.

9.3 The Club expressly excludes all liability resulting from:

- a) any failure or delay by the Club in carrying out any of its obligations under these Conditions of Issue;
- b) the alteration of the dates and times of Matches; and
- c) the abandonment, postponement or cancellation of Matches.

9.4 The Club shall have no liability whatsoever to any purchaser and/or Guest for any indirect or consequential loss or damage, loss of enjoyment or travel/accommodation costs.

10. General

10.1 The Club reserves the right to change these Conditions of Issue from time to time, and shall notify you of such changes if they materially affect your rights as a consumer.

10.2 You consent to the Club holding and processing data relating to you for administrative and legal purposes. The personal data that you provide to the Club shall be processed, stored and transferred in accordance with the terms of the Club's privacy policy available at www.lcfc.com/global/privacy-policy.aspx.

10.3 The invalidity or partial invalidity of any provision of these Conditions of Issue shall not prejudice or affect the remainder of these Conditions of Issue, which shall continue in full force and effect. If any invalid, unenforceable or illegal provision of this agreement would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

10.4 The Club's failure to exercise, or delay in exercising, any right, power or remedy provided by these Conditions of Issue or by law shall not constitute a waiver of that right, power or remedy.

10.5 The Terms and Conditions of Entry constitute the entire agreement between the Club and the Home Match Ticket holder and neither the Club nor the Home Match Ticket holder shall have any claim or remedy in respect of any statement, representation, warranty or undertaking made by or on behalf of any other party in relation to the Terms and Conditions of Entry which is not set out therein.

10.6 If there is any conflict, ambiguity or inconsistency between any provision of these Conditions of Issue and any provision of the Ground Regulations, the relevant provision of these Conditions of Issue shall take precedence.

10.7 Notwithstanding any other provision in these Conditions of Issue and with the exception of any Football Authority, no other person other than you or the Club has any rights under the Contracts

(Rights of Third Parties) Act 1999 to rely on or enforce any term of these Conditions of Issue. Nothing in these Terms and Conditions of Issue shall affect any right or remedy of a third party that exists or is available other than as a result of the aforementioned Act.

- 10.8 These Conditions of Issue and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales in relation to any dispute or claim arising out of or in connection with these Conditions of Issue (including in relation to any non-contractual disputes or claims).

11. Definitions

In the Conditions of Issue, the following words and phrases shall have the following meanings:

"Football Authority" means each of the Premier League, The Football League, The Football Association, The Football Association of Wales, FIFA, UEFA and other relevant governing body of association football.

"Stadium" means King Power Stadium, Filbert Way, Leicester, LE2 1FL and all other locations owned, occupied or utilised by the Club.

"Ground Regulations" means those ground regulations issued by the Club from time to time that set out the terms and conditions upon which spectators are granted entry to the Stadium.

"Guest" means a relative who would be entitled to purchase a Home Match Ticket under the Terms and Conditions of Entry.

"Home Match Ticket" means a printed paper ticket or any other form of ticket (and/or any rights arising out of or in connection with any of the foregoing) for admission to the Match.

"Match" means that first team Premier League football match in which the Club participates and that takes place at the Stadium during Season 2017-2018 as designated upon the ticket to which these Conditions of Issue apply.

"Material" means any audio, visual or audio-visual material or any information or data.

"Terms & Conditions of Entry" means each of the rules and regulations of any Football Authority, the Ground Regulations; and these Conditions of Issue.

"Visiting Club" means the football club playing against the Club at the Stadium.